



COVID-19 PROTOCOLS

We are open under the current state of Ohio guidelines. As we begin to return to regular working hours, you will find some new additions to our office protocol to maintain social distancing practices and minimize in-office traffic and cross contamination. Please visit our [UPDATED SAFETY PROTOCOL LINK](#) for more information.

We continue to maintain higher standards than the conventional universal precautions. Our goal is to make you feel at ease and that we will continue to uphold this high degree of disinfection and care of our environment for your safety as well as our own.

Please call the office for all your scheduling needs at 614.487.0112.

Dr. Beth A. Loew and dental team.



BETH A. LOEW, DDS, LLC

Safety Protocols

In light of the current Covid-19 Pandemic, we have added to our usual stringent practices. This document outlines the protocols that reflect the changes and upgrades to keep everyone safe according to the ADA and CDC. If you are experiencing any of the symptoms of any respiratory illness, you are urged to stay at home.

Sections:

1. General Safety Protocols
2. Pre-Screening Via Phone
3. Patient Protocols in Reception and Front Office
4. Patient Protocols in Treatment Rooms
5. Team Safety Guidelines
6. Additional Information



General Safety Protocols

- Hand washing is the best way to prevent the spread of most infections. Proper hand washing is the key. Wash your hands thoroughly for 20 seconds with soap and water, then dry. An alternative method is by the use of alcohol-based hand sanitizing solution. Hands are washed upon arrival to the office, before and after each patient encounter.
- Proper usage of PPE (personal protective equipment) such as masks, gloves, jackets/gowns and face shields when needed to protect you.
- Every person entering the office will be screened daily including but not limited to completing the screening questionnaire and having your temperature taken. If you are found to have a body temperature of 100.04F or higher or refuse to have your temperature taken, you will be sent home.
- If you are found to have any of the risk factors, a follow-up series of questions will be asked and you will be required to complete/answer.
- If it is found that a patient's screening is at all questionable, you will be sent home and be rescheduled for your appointment.



Pre-Screening Via Phone

- Before your appointment, we will call you to confirm your appointment and review the Covid-19 screening questionnaire. Your answer will help us determine your risk of being infectious. If we find that your answers confirm that either you or a member of your household could be infected, we will assist you in rescheduling your appointment.
- If you have any changes in your health history please download the medical forms from our website. If you need assistance with accessing or completing the forms please call 614.487.0112.
- Upon arrival to our office, the screening questionnaire will be repeated to be sure that nothing has changed since your first questionnaire completion.
- If you are a high risk patient which includes, but is not limited to over age 65, immunocompromised, obese, presence of cardiovascular disease (controlled or not controlled), we will make every effort to schedule you an appointment time to maximize the social distancing.



Patient Protocols in Reception and Front Office

- Please call the office before leaving your vehicle to be sure that proper social distancing procedures may be respected.
- Patients will be required to present to the office unaccompanied and enter treatment room alone except where appropriate.
- You will be asked to use hand sanitizer. You may also be asked to use a pre-treatment rinse as appropriate.
- You will be expected to be aware of social distancing procedures and follow them as you would when in public places.
- We will make every effort to stay on time with your appointment. However, please be aware that unexpected delays do occur in the dental office setting. We kindly ask that you remain patiently in your vehicle until the office environment is again safe in terms of traffic.
- When you arrive to our office, you will notice some slight changes in the reception area. We have eliminated magazines and brochures and reduced the number of chairs to ensure adequate space for social distancing.
- Please be responsible with the health and safety of others and advise us of any changes in your symptoms from the time you first took the questionnaire through the time you present to the office.
- Please use the restroom before you arrive at the office to prevent the need for excess disinfection of surfaces as products are scarce and we must all conserve.
- We will take your temperature, review answers from questionnaire, use hand sanitizer than we will escort you to the treatment room to limit your time in the common areas.
- You will notice that common areas will be wiped repeatedly before and following each patient encounter.
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Patient Protocols in Treatment Rooms

- As part of our new safety measures, we have added air purifiers that contain a sophisticated HEPA filtration system.
- Patients will be escorted to treatment rooms once all disinfecting and cleaning protocols have been completed. Please note that you may be asked to wait while the next area is prepped.
- Devices will be used when possible during treatment to reduce the amount of aerosol produced. Your tooth/teeth may also be disinfected prior to being prepped with handpiece to reduce the amount of contaminated aerosol produced.
- High speed suction shall be used whenever possible to assist in the reduction of aerosols.
- Disposable materials are discarded immediately.
- Non-disposable equipment is disinfected and then sterilized immediately following use or contamination.
- Patients should use hand sanitizer upon departing from the office.



Team Guidelines

- Every team member will be screened daily. If you are found to have a body temperature of 100.4F or higher or refuse to have your temperature taken you will be sent home.
- If any direct family member displays signs of any type of respiratory infection and or fever, you will be asked to stay at home.
- Team members are expected to keep countertops clear of personal items and wiped down regularly with disinfectants.
- Team members are expected to have excellent personal hygiene which includes hair tied back, finger nails kept short and clean.
- If you choose to keep an additional pair of shoes at the office, it will be your responsibility to keep the street shoes away from others' personal property.
- Cell phones should be kept away from patient treatment areas, cleaned regularly and kept in a plastic bag. Cell phones are only to be accessed during lunch and at the end of the workday.
- Before leaving the office, team members must dispose of all PPE appropriately, disinfect and or sanitize re-usable PPE, then wash hand thoroughly.



Additional Information

- Our goal is to provide all our patients with the highest quality care using the latest technology with the most attentive and accommodating customer service while exceeding all safety and health protocols available to date.
- As information changes daily, we are committed to keeping up with all changes and making any appropriate modifications to our protocols.
- Our team strictly adheres to these health and safety practices and compliance to these and any future changes that are mandated.



Our staff is excited to see our patients again as we reopen under the Ohio Dental guidelines. All of our safety and yours is of the utmost importance. Although we feel that our office is one of the safest environments, we are confident that our upgrades in equipment, protocols and procedures shows our commitment to mitigating the risk of transmitting diseases to our patients, team and families. Our hope is that you also do YOUR part.

We will continue to work with our referring offices to ensure your dental care is seamless, efficient and as comprehensive as possible and appropriate.

To ensure your visit runs on time and smooth, please complete all relevant data requests prior to arriving through our online forms.

We will continue to do everything possible and reasonable to ensure the most comfortable environment while upholding the strictest of safety precautions.